

Who to Call

When there is a problem, you want a phone number - Fast. Here are numbers for City departments and agencies that can help. **For emergencies that threaten life or property and require immediate attention, Call 911.**

For other general concerns not listed below, call the Citizen Hotline: 949-3502 or visit our website www.stcharlescitymo.gov



Trees Dangerous to Public
Public Works
949-3237

Sewer Back-ups
Street Division 949-3363
After Hours
Water Division 949-3366

Dangerous Sidewalk
Street Division 949-3363

Tall Grass/Overgrown Weeds
Community Development
949-3503

Down electrical lines
24 Hour Emergency Service
AmerenUE
(314) 342-1000

Trash Service and Recycling Questions
Allied Waste Hauling
947-5959

Storm Water Issues
Engineering
949-3237 or 949-3514

Open Fire Hydrant
Water Division
949-3239 or 949-3366

Street Flooded, Clogged Storm/Sanitary Drain
Street Division 949-3363
After Hours
Water Division 949-3366

Sink Hole/Street Collapse
Street Division
949-3363

Dangerous Stray Animal
Animal Control
949-3395

Special Events/Festivals
Tourism
946-7776

Car Alarm/Building Alarm
Police Department
949-3309

Overflowing Dumpster
Community Development
949-3503

Graffiti or Debris Strewn Lot
Community Development
949-3503

Loud Noise/Belligerent Person/Underage Drinking
Police Department
949-3309

Mosquitoes
Community Development
949-3503

Non-functioning Traffic Light/Traffic Issues
Engineering
949-3237 or 949-3243

Pothole
Street Division
949-3363

SCAT Bus
Street Division
949-3364 or 949-3237

Abandoned, Unlicensed Vehicle
Community Development
949-3503

Broken, Burned out Street-Light
Engineering
949-3237 or 949-3243

Gas Leak
911

Abandoned, Dangerous Building
Community Development
949-3503

Injury or Illness
911

Missing Manhole Cover
Street Division
949-3363

Fire
911

Suspected Arson
Fire Department
949-3252



Damaged Mailbox
Post Office
916-3417

Dead Animal
Animal Control
949-3395

